

FOR IMMEDIATE RELEASE

July 22, 2020

SECC Re-Opens to the Community

Leamington—On August 4, 2020 the SECC Leamington location will re-open to the public BY APPOINTMENT ONLY. The Kingsville and Windsor locations will remain closed until further notice. Whenever possible, SECC staff will continue to offer virtual and on-line service delivery, but we realize that some people simply cannot access services in this way. If you are a Kingsville or Wheatley resident wishing to book an appointment but are in need of transportation assistance, please know that SECC is prepared to offer help to get you to Leamington for your appointment.

In order to maintain safety for staff and clients, SECC has re-located its client entrance and has established two dedicated spaces for face-to-face appointments. These appointment spaces have been designed to provide maximum safety by adhering to physical distancing guidelines and utilizing sneeze shields and furniture that is easily disinfected after each appointment. Anyone wishing to see a staff member in person will need to call to make an appointment prior to coming into the building and should make note of the following:

- Everyone entering the building will be required to wear a mask and sanitize their hands. If you do not have a mask, one will be provided for you.
- Appointments will be one-to-one only; no group appointments will be taking place at this time.
- If an interpreter or a family member is required for the appointment, they will be asked to participate virtually or by telephone.
- Reminder calls will be made one day prior to an appointment. Clients with appointments must take the call and speak directly to staff to receive instructions and undergo preliminary screening prior to the appointment. If the call does not occur, the client will not be given access to the facility and the appointment will be re-scheduled.

All group activities remain suspended until further notice. SECC has been providing virtual, on-line and telephone services for all group activities over the past 3 months. While these offerings have been very successful, we hope to move forward with blended group services (in person and virtual) by mid-September.

SECC is committed to ensuring that those who are most vulnerable in our community continue to receive the supports they need. We have been working with a variety of community partners to enhance the delivery of a number of services and will continue to do so as we work to gradually re-open services.

We want to sincerely thank the community for its continued support during these very challenging times. You have offered financial assistance and stepped up to volunteer to make sure SECC has been able to continue to offer services in the best and safest way possible. We very much look forward to seeing you and serving you!

If you require an appointment, please call 519-326-8629 or visit our website www.secc.on.ca.

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www.secc.on.ca